# Service Task Coder: Building an Al-powered Chatbot for Service Task with Multi-Granular Instruction Tuning and Al-Guided Feedback

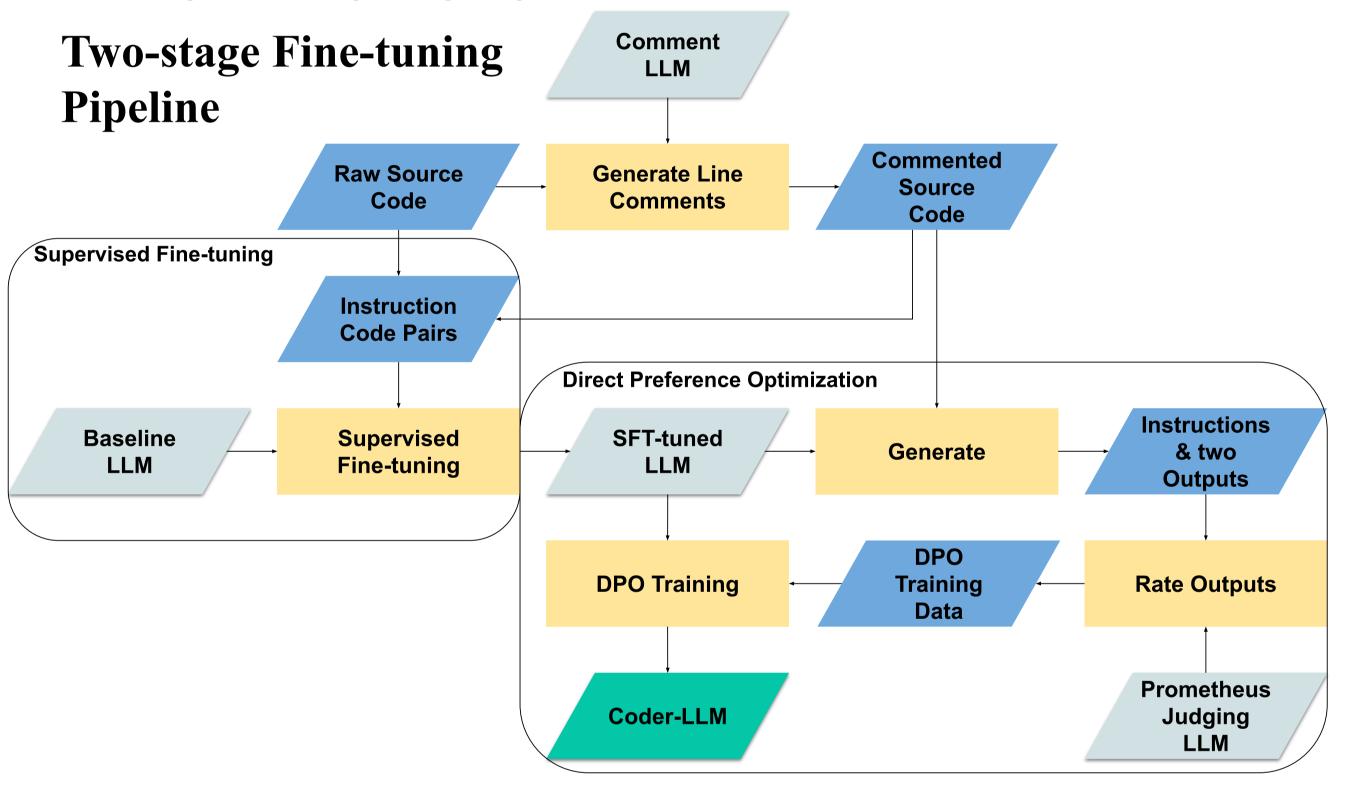




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#### **Abstract**

Large Language Models (LLMs) have significantly advanced automatic code generation for popular general-purpose programming languages. However, their performance degrades on low-resource and 'proprietary' Domain Specific Languages (DSLs) such as ServiceTask due to scarce training data publicly available. We propose a fully automated pipeline to adapt coding LLMs with parameter-efficient Q-LoRA to Service Task, AVL's programming language. Our method consists of two stages: (1) we synthesize multi-grained instructions directly from raw code files by generating code-comment pairs. These instructions are used for Supervised Fine-Tuning (SFT); (2) we perform Reinforcement Learning with Al Feedback (RLAIF), where a commenting LLM produces entirely new, synthetic instructions, and our SFT model samples two outputs. A judging LLM selects a preference, and we subsequently optimize the model with Direct Preference Optimization (DPO). Results show that our method highly improves the quality of the code generated, and that the Chatbot improved syntactic and semantic understanding of the programming language.



## Methodology

- Chat-based LLM based on Qwen2.5-7B-Coder-Instruct [1]
- Two-stage training process:

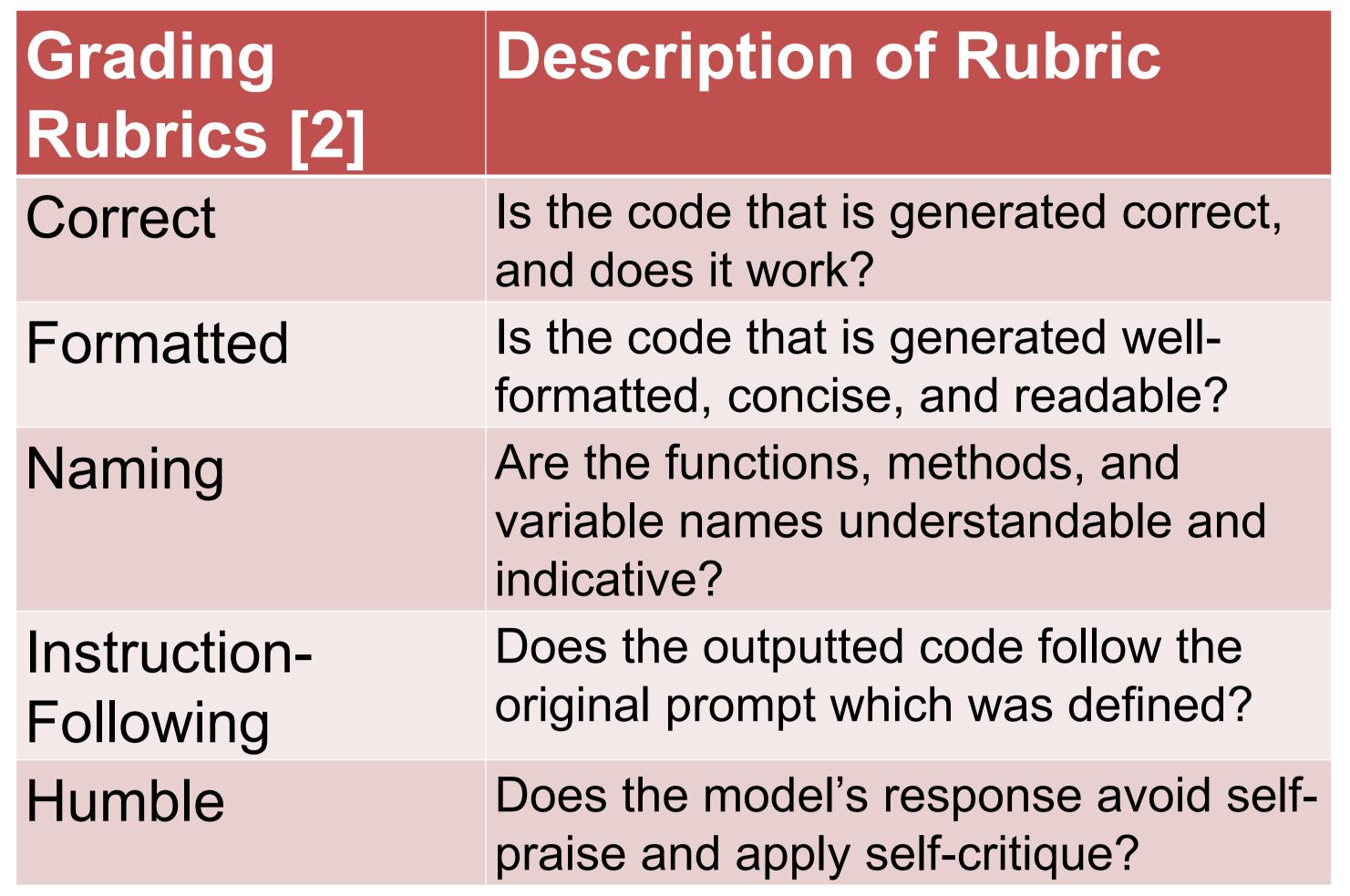
# 1. Supervised Fine-tuning (SFT)

- Generate comments for code blocks
- Create instructions with comments and original ServiceTask code
- Apply supervised fine-tuning using Q-LoRA

# 2. Direct Preference Optimization (DPO) with Reinforcement Learning with AI Feedback (RLAIF)

- Create new ServiceTask instructions with SFT model
- Output candidate pairs
- Prometheus v2 [2] judging LLM evaluates outputs based on grading rubrics
- DPO with Prometheus choices applied to create the final model

How can we best adapt coding LLMs to Service Task with lightweight fine-tuning approaches where training material is limited?



## **Experiments**

- **Code Comment Quality** 
  - Judging LLMs evaluate the code comments on a 1-7 Likert scale
- DPO and Grading Rubrics Positional Bias
- Positional bias investigation through choices swapping in grading rubrics prompt
- **Proprietary** Language Evaluation via Instruction-Based Generation
  - Parsing success
- Compiler warnings
- chrF++ [3] similarity metric
- Proprietary Language Evaluation with LLM-as-a-judge
  - Judging LLMs evaluate code quality of proprietary language
- **Conventional Code Benchmarks** 
  - HumanEval [4]
  - HumanEval+ [5]
- Multipl-E [6]

#### Results

- Significant increase in output quality in ServiceTask
- Approach highly effective in scenarios where few code examples and no tests are available for training
- No increase in code quality in high-resource programming languages such as Python

#### Conclusion

- We present a lightweight solution applying a two-stage pipeline: (1) Supervised fine-tuning through Instruction-code pairs, and (2) RLAIF and DPO for the final step
- Efficient approach where data or computing power is limited

#### Sources

[1] Hui, B., Yang, J., Cui, Z., Yang, J., Liu, D., Zhang, L., ... & Lin, J. (2024). Qwen2. 5-coder technical report. arXiv preprint arXiv:2409.12186.

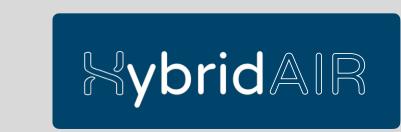
[2] Kim, S., Suk, J., Longpre, S., Lin, B. Y., Shin, J., Welleck, S., ... & Seo, M. (2024). Prometheus 2: An open source language model specialized in evaluating other language models. arXiv preprint arXiv:2405.01535.

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